



# Pre ICT Induction PICTI

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# Why we did it

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- Introducing the students to the University's ICT systems asap
- Ensure accounts are working
- Give them an opportunity to learn and experiment with the systems
- Prevent information overload at Induction on campus


# The process

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Students register and accounts created



24hrs later email sent to student with PICTI link



Student undertakes PICTI



Feedback requested at the end of PICTI

# What is PICTI





There are errors! For example in one instruction video that includes details of how to input your date of birth the video reads DDMMYY (only 3 Ys!!!) and the email that one receives reads '...you have accessed your student email account and successfully SEND an email!' rather than SENT an email. Blue text which was not hyperlinked. Text on instruction page (the email address to use to obtain the Saltire password) could not be highlighted to copy. A very frustrating experience all round. Shabby work.

I had problems with the code for the email section. It took ages.



Had problems with the link not working.

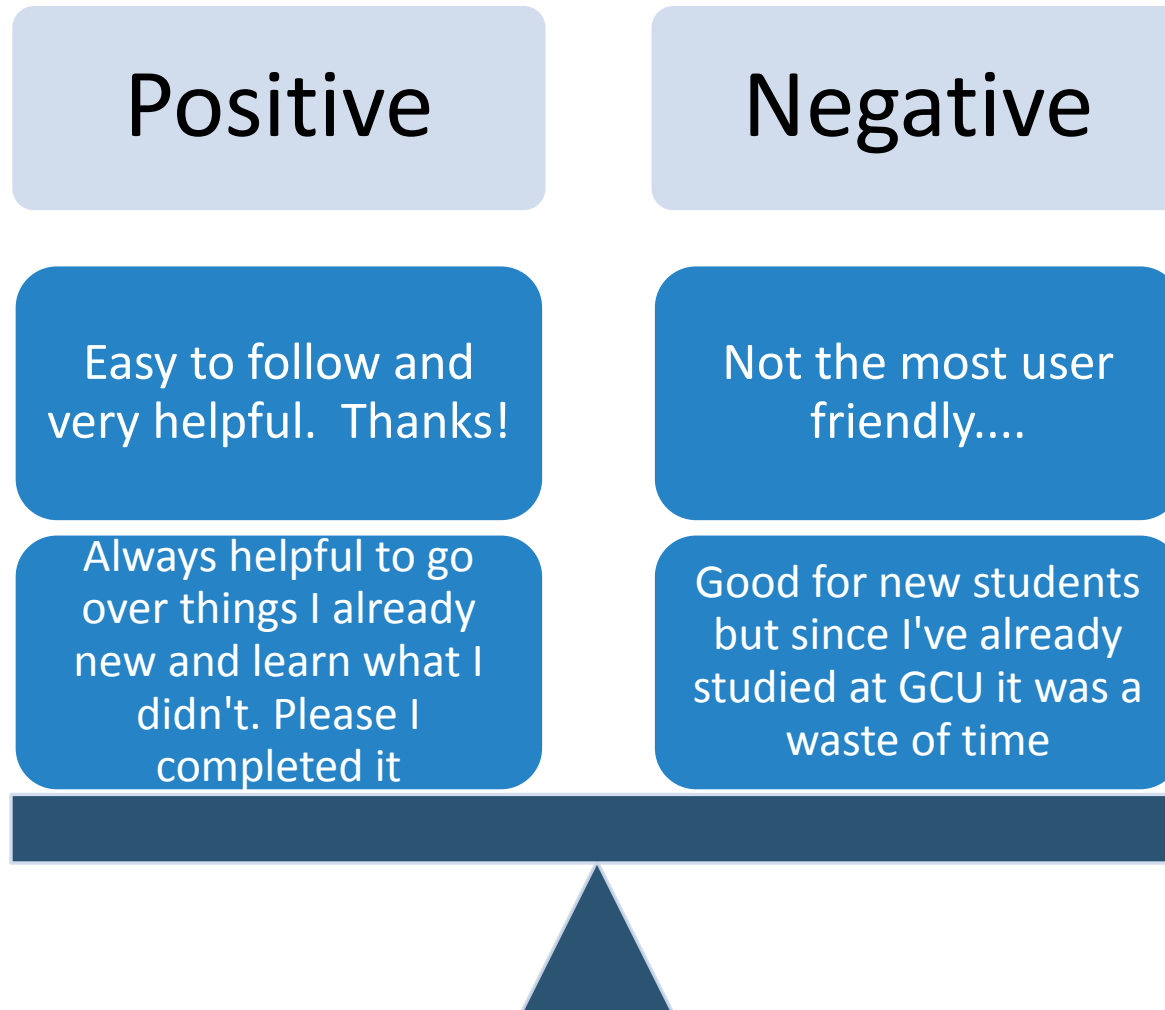
A bit confusing to be honest!



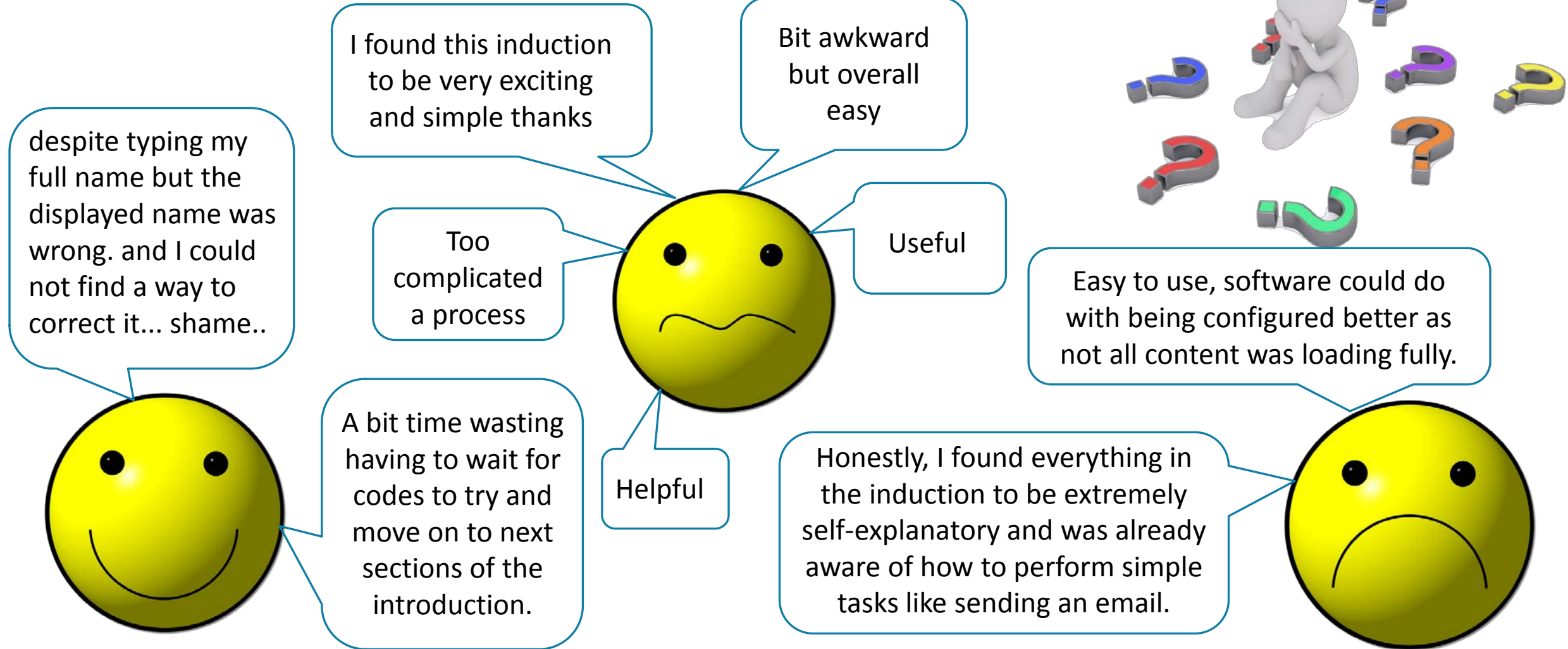
Given that this is my return to Caledonian, I found this ICT Induction very useful as it wasn't available the first time around. I think it will definitely help students navigate and have a great understanding of the system before they start. Thank you!

Good to get a feel for the IT side before we start. I have been on courses where they waste a day walking you through this. Big thumbs up from me.

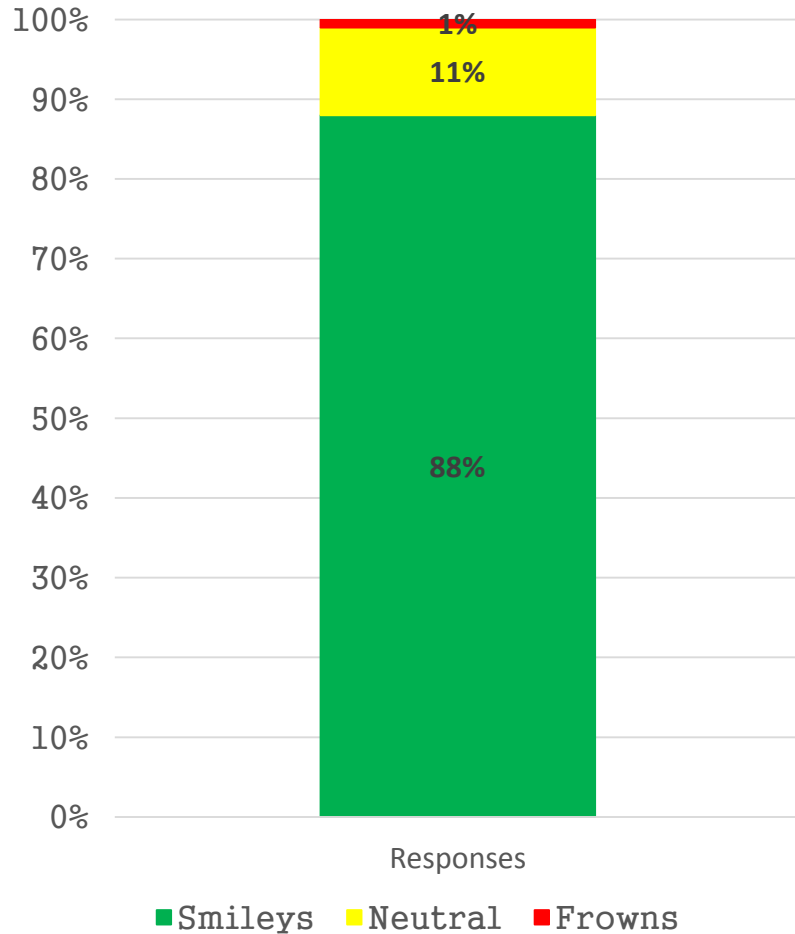
# Student perspective of it (Contradictory)



# Student perspective of it (Confusing)



# The statistics



- 3528 Unique Completions (until 22 January 2018)
- 74% of completions provided feedback
- 22% of them provided additional written feedback



# Next steps

