

8.14 Student Administration & Support

Introduction

This category contains information on how the institution manages the administration and progression of their students from admission to course completion, including student support services.

Category Name	Category Description	Can be found at
Course information	Degree programmes offered by the institution	https://www.gcu.ac.uk/study/courses/search/?st=all http://www.gcu.ac.uk/study/ https://www.gculondon.ac.uk/ GCU London https://www.gcu.ac.uk/study/graduateapprenticeships/ https://gculondon.ac.uk/businessservices/degreeapprenticeships/
Recruitment and admissions	The institution's admissions procedures and policies	http://www.gcu.ac.uk/aes/ https://www.gculondon.ac.uk/
Fees and charges	Tuition fees and other charges to students	http://www.gcu.ac.uk/student/money/ http://www.gcu.ac.uk/student/money/fees/
Scholarships and bursaries	Scholarships and bursaries available to students	http://www.gcu.ac.uk/student/money/ http://www.gcu.ac.uk/study/scholarships/ http://www.gcu.ac.uk/into/scholarshipsandbursaries/
Registration	The institution's arrangements for registering students	http://www.gcu.ac.uk/registration/ http://www.gcu.ac.uk/new2gcu/

Category Name	Category Description	Can be found at
Induction	The institution's student induction arrangements	http://www.gcu.ac.uk/new2gcu/essentials/induction/ http://www.gcu.ac.uk/new2gcu/gsbs/orientationinduction/ http://www.gcu.ac.uk/new2gcu/schoolofengineeringandbuiltenvironm ent/inductionandorientation/ http://www.gcu.ac.uk/new2gcu/schoolofhealthandlifesciences/inducti on/ http://www.gcu.ac.uk/new2gcu/gsbs/ https://www.gculondon.ac.uk/
Examinations	Arrangements for examinations	http://www.gcu.ac.uk/student/exams/ https://www.gculondon.ac.uk/
Progression	Regulations governing student progression	https://www.gcu.ac.uk/student/essentials/exams/ http://www.gcu.ac.uk/gaq/regulationsandpolicies/assessmentregulatio nsandassociatedpolicies/
Learning support provision	Description and availability of the academic and non-academic learning support provision offered by the institution.	http://www.gcu.ac.uk/new2gcu/support/ http://www.gcu.ac.uk/student/index.html
Student liaison	The structure and functioning meetings of staff/student consultative committees or other liaison groups	http://www.gcustudents.co.uk/classreps
Student records	The institution's policies on the collection, maintenance and use of personal information about students	http://www.gcu.ac.uk/student/about/regulations/datap/
Student discipline	The institution's policies and procedures for disciplinary proceedings against students	http://www.gcu.ac.uk/gaq/appealscomplaintsstudentconduct/ https://www.gcu.ac.uk/guidelinesandpolicies/
Student accommodation	Availability, conditions of use and range of accommodation services offered by the institution	http://www.gcu.ac.uk/study/undergraduate/accommodation/ http://www.gcu.ac.uk/study/internationalstudents/accommodation/ http://www.gcu.ac.uk/new2gcu/support/accommodation/ https://www.gculondon.ac.uk/

Category Name	Category Description	Can be found at
Graduation arrangements	Information about awards ceremonies	https://www.gcu.ac.uk/student/study/graduation/
Student complaints	Procedures for dealing with student complaints about the institution	http://www.gcu.ac.uk/gaq/appealscomplaintsstudentconduct/
Student facilities	Description of the academic, leisure and other facilities and services available exclusively to students	http://www.gcu.ac.uk/student/index.html http://www.gcu.ac.uk/theuniversity/universityfacilities/ http://www.gcu.ac.uk/new2gcu/life/arc/ https://www.gcu.ac.uk/student/studentlife/healthandwellbeing/studentwellbeing/ Student Wellbeing https://www.gcu.ac.uk/student/support/wellbeing/informationaboutourservices/statisticsreportsforresearchers/ https://www.gculondon.ac.uk/
Relationship with the Students Union/ Association	The legal and structural basis of the institution's relationships with the Students Union/Association	The Glasgow Caledonian University Students' Association (GCUSA) is a separate legal entity. Further information relating to GCUSA can be found at http://www.caledonianstudent.com/